

Located in Madrid | (f/m/div)

SAP Solution Manager Consultant

Your responsibilities

- Customizing the SAP Solution Manager and Focused Run systems.
- Implementation of Solution Manager tools and services.
- Maintenance of the ALM infrastructure in cooperation with colleagues from SAP Basis.
- 2nd level support for our internal customers (incidents, service requests).
- Continuous support and training of SAP teams (ERP, HCM...) with SAP ALM tools and training of SAP teams on SolMan tools.
- Support of process management with the help of solution documentation as the "heart" of the Solution Manager.
- Documentation of ALM knowledge and processes in Solution Documentation.

Your qualifications

- At least 2 years of professional experience as SAP Solution Manager Consultant, preferably with Release 7.2.
- Customizing Solution Manager Functions (SPRO).
- IT Service Management for SAP Solution Manager.
- Experiences with agile methodologies (Scrum/Kanban).
- Good English skills, written and spoken.

Nice to have/other experience:

- Experience with other SAP Solution Manager tools and services (Business Process Monitoring, Custom Code Lifecycle Management, ChaRM, Test Suite, Test Automation, 3rd Party Tool Integration for ITSM).
- Focused Build (requirements-to-deploy process or standalone extensions such as Simple IT Request or Test Step Designer).
- Monitoring with Focused Run.
- SAP Basis and system infrastructure (SLD/LMDB) knowledge.
- ABAP programming skills.
- German would be a plus.

We offer these and other benefits



Flexible working hours



Hybrid work



Long-term employment



Training & development



Agile working methods



Centrally located office

More than just IT.

The world is digital. And so is retail. As an international tech company and part of the German-based and globally active Otto Group – one of the world's largest online retailers – we develop software and data solutions for the digital future of retail and logistics. Driven by our common values, around 450 employees at several OSP locations in Germany, Spain and Taiwan support our customers with their IT excellence. What we offer: real flexibility, challenging international projects and a trusting and diverse environment.

Contact

Otto Group Solution Provider (OSP) Spain S.L. | Mariel Mantecas
Calle del Conde de Peñalver 38, 1ª planta | 28006 Madrid
mariel.mantecas@ottogroup.com | osp.de/es/empleo

Member of the otto group